

SNOOZE AT BADGEMORE PARK

SO MUCH **MORE** THAN A COMFY BED

Dear Guest,

We are very much looking forward to welcoming you to Badgemore Park for your stay. In light of the current situation, please find below a summary of the measures in place to minimise the risk as much as possible:

Check-in

- when you arrive at the Club, please call us on 07810 553 013 and a member of the team will come to meet you and check you in.
- please accept our apologies that we are not able to handle your luggage for you to assist as we normally would. If you require assistance with your luggage, please do let us know.
- the keys to the room will be sanitised before being handed to you.
- we will show you to your room but will not enter the room or unlock the door for you.

Breakfast

- due to the current restrictions, our Coach House is currently closed so we are therefore providing you with a takeaway breakfast offering from our halfway hut.
- this will include tea, coffee, orange juice, pastries and bacon baguettes.
- please make your way to the halfway hut and let the member of staff know your surname and which room you are staying in and they will arrange your breakfast for you.
- Breakfast will be available from 8am daily.

In the room

- all the contact areas within the room will have been cleaned and sanitised before you arrive.
- we have removed the guest information packs from the rooms but the key information can be found below.
- there will be a bottle of hand sanitiser in the room available for you to use during your stay.

In and around the accommodation

- please remember to remain 2 metres away from other guests/visitors at all times.
- follow social distancing guidelines as issued by the UK Government. More information can be found here: <https://www.gov.uk/government/publications/staying-alert-and-safe-social-distancing/staying-alert-and-safe-social-distancing-after-4-july>
- sanitising wipes and spray have been provided in the communal areas for you to clean any surfaces/appliances before and after touching them.
- there will be a hand sanitising station inside the main entrance to the building for you to use.
- we have removed the shared ironing facilities so please let us know if you require this and we will be able to provide for you.

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Cleaning

- we will be cleaning the communal areas of the building regularly throughout the day.
- we are aware that some guests may not prefer our housekeeping staff to enter their room so we will not automatically clean/refresh your room every morning. If you would like us to refresh your room every morning, please let us know and we will be delighted to do so.

Check-out

- when checking out, we kindly request that guests leave their keys in the safety deposit box on the wall just outside the entrance. We will leave the deposit box open but in case another guest locks it, the code is 1001#

Guest information:

- in order to use the complimentary Wi-Fi, please log on to the 'Badgemore Guest' network using the password 'Unicorn1'
- the club is staffed from 6.30am to 8.00pm seven days a week.
- check-out time is 11am on the day of departure.
- Taxis: Chiltern Cars – 01491 578 899 OR County Cars – 01491 579 696
- in case of an emergency, please dial: 01491 637 300 (during office hours) 01491 637 325 (out of hours).
- due to the risks involved with Covid-19, we politely request that anyone who is displaying symptoms or has been in close contact with anyone who is displaying symptoms, does not visit Badgemore Park.
- more information on this can found here: <https://www.nhs.uk/conditions/coronavirus-covid-19/self-isolation-and-treatment/when-to-self-isolate-and-what-to-do/>
- if you have any questions about your stay, please do not hesitate to contact us and we look forward to welcoming you soon.

The B:MORE Team